



INTERNATIONAL STUDIES ABROAD

AFRICA ASIA EUROPE LATIN AMERICA PACIFIC

## Privacy Policy

### PRIVACY POLICY FOR INTERNATIONAL STUDIES ABROAD | ISA (STUDIESABROAD.COM)

This Privacy Policy is intended to explain how we collect, use and disclose the information visitors provide to us when they visit or submit applications on our website. We will make every effort to adhere to the highest ethical standards in gathering, using and safeguarding customer information that is entrusted to the company.

If you have additional questions or would like further information on this topic, please feel free to contact us. We may update this policy from time to time. Please periodically check the policy for changes.

As you review our privacy policy, please be aware of the terms "personally identifiable information" and "aggregate information." "Personally identifiable information" is specific information that can be used to identify, contact, or locate the visitor individually. For example, the visitor's name and email address would be considered personally identifiable information. This type of information may be provided as part of the application process and allow us to process the visitor's request. We will also use this information if the visitor contacts us with technical or customer service questions. "Aggregate information" is information that takes an individual's behavior or characteristics and lumps it together with behavior or characteristics of a group.

### COLLECTING THE VISITOR'S INFORMATION

The following information describes the data we collect. We store this data as personally identifiable information, aggregate information, or both.

We collect a variety of technical data, such as a visitor's IP address, domain name, and browser type. We track to where and from where visitors link to our website, and which of our pages visitors access. This data is collected automatically and is used to help us look at trends so we can improve our web site and the way visitors use it.

We use cookies exclusively for session maintenance when a user completes the online application section. We collect information provided by the visitor in surveys, application forms, information request forms, emails, etc. This information includes such things as name, physical address, email address, phone numbers and billing information.

We do not solicit or knowingly collect any information from visitors under 13 years old. We recommend that all visitors under the age of 18 only use our website and other services if their parents or guardians approve or are present at the time they utilize the site.

### USING THE VISITOR'S INFORMATION

We use accumulated information about our website visitors' behavior and equipment to improve website performance and evaluate users' reaction to the content and design of our website.

We may also use information we've accumulated for a variety of marketing and promotional purposes. For example, we use what we have learned about the visitor's preferences to alert the visitor to new areas or services when the visitor returns to our website. To prevent your user data from being used by Google Analytics, click [here](#).

We do not rent, sell or exchange personally identifiable information about our customers. Third parties that need access to the visitor's information in order to provide operational or other support services to us must agree to safeguard the visitor's information in strict compliance with our policy.

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Credit card and all banking information is kept confidential and is for internal use only. We do not disclose or release credit card information to any business partner or any marketing firm. The visitor's information is kept private and secure with us at all times. International Studies Abroad however may disclose purchasing details or amounts to our accounting office and CPA upon request to resolve any liable business transaction(s) matters. Furthermore, the Internal Revenue Service or any taxing authority in the state of Texas or outside Texas, will be given information upon written request whereby International Studies Abroad with proper legal written request from these sources.

On occasion we may send the visitor emails containing information about upcoming events or news. If the visitor does not want to receive emails from us the visitor should respond via email requesting us to not send any further emails. We may continue to send emails that pertain to important details regarding the visitor's existing business relation with us.

If the visitor supplies us with a postal address online the visitor may receive occasional direct mailings from us. These mailings may contain information about new products and services or upcoming events. If the visitor does not wish to receive these mailings, please let us know by using the contact information below. We will remove the visitor's name from our mailing list. Please include the complete name and address that will be removed.

If the visitor supplies us with the visitor's telephone numbers online, we will only use it to contact the visitor directly. We will not share the visitor's telephone number with other organizations.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change, we will post a notice on our website. The visitor then will be able to "opt out" of these new practices by contacting us via the methods described below. If the visitor is concerned about how the visitor's information is used, please check back with this website periodically to review our current Privacy Policy.

If there are inaccuracies in the visitor's contact information, financial information, unique identifiers, transaction information, and any communications that the visitor have directed to our website, please contact us using the methods or avenues described below and we will correct this information in a timely fashion.

#### CONTACT INFORMATION

This site is administered by International Studies Abroad, Inc. Inquiries and requests relating to this policy should be sent by email to [isa@studiesabroad.com](mailto:isa@studiesabroad.com), or by telephone at (512) 480-8522. Our mailing address is: International Studies Abroad, 1112 W. Ben White Blvd, Austin, TX 78704

#### THIRD PARTY LINKS

This Website contains links to other sites on the Internet. Please remember that when clicking on one of these links, the visitor is leaving our website and entering another. We are not responsible for the privacy practices or the content of these other websites, and we encourage the visitor to read their privacy statements (which may differ from ours).

#### WEBSITE TERMS & CONDITIONS

International Studies Abroad's Website Terms & Conditions can be found [here](#).